# NHS TRUST x NOVA CHEF: FUTURE-PROOFING HOSPITAL CANTEEN WITH 5-STAR QUALITY

Cutting 80% of kitchen payroll while elevating meal quality beyond a fully staffed model.

### **CLIENT OVERVIEW**

NHS Trust recently took over hospital catering operations, facing significant challenges including staff shortages, space constraints, and the need to provide high-quality meals within budget limitations.

# THE CHALLENGE



Staff Shortage

# NOVA CHEF SOLUTION

Ready-to-heat 5-star meals enabling 80% payroll reduction while delivering operational simplicity, consistent superior quality, cost efficiency, menu flexibility, and waste



### **Ready-to-Heat Premium Meals**

Chef-crafted dishes matching 5-star

**RESULTS &** METRICS 80%

**Payroll Reduction** 

 $5 \star$ 

### Meal Quality

Critical lack of skilled kitchen personnel



Limited Space

Constrained kitchen facilities



**Quality Standards** 

Need for hospital-grade nutrition

quality, delivered ready-to-heat for canteen service.



### **Dramatic Payroll Reduction**

Downsized canteen staffing costs by 80%, eliminating need for large onsite team.

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### Menu Flexibility

Varied menu rotated periodically to avoid fatigue with long shelf life eliminating waste.

### Affordable luxury

We considered Apetito for a moment but their quality is not up to our standard. With NOVA CHEF's offering - it's a no brainer.

-Catering Manager, NHS Trust

## **KEY TAKEAWAYS**

Streamlined kitchen team from 10 to 2 staff members, resulting in 80% payroll reduction

Elevated meals to 5-star quality while maintaining hospital nutrition standards



Achieved lower per-meal costs when factoring in labour savings

Ensured continuous service despite operational constraints

Explore how Nova Chef can modernize your institutional dining—book a tasting:

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